

My comments are similar to my request to the FCC to issue a public notice to the general public that advises the speakers to speak slower in their telephone conversations. However the FCC seems to feel it does not have authority to take this step because Section 255 does not cover "end users". Although this appears to be true, it is very difficult for me to believe that the FCC cannot take it upon itself to do something associated with its functions. It is my contention that a great part of the various technologies' weakness can be offset to the extent that rapid speech can be made slower. This is very true for telephone usage and for captioners in other fields such as television captioning. As you are aware captioning by relay services are very difficult when voice menu systems are confronted which when calling for business reasons is about every time.

So I am urging the FCC to include in its "public notice" TV broadcasting (including cable) . In recent years it seems like speakers are in a competition to see who can talk faster. News talk shows are notoriously fast and captioning errors are great. Keep in mind that the IRS is outside its scope when it includes pictures of missing children in its publication.